

OUR VERY OWN “MEN OF HONOR” – THE PWC DIVE TEAM

By LCDR Marc Delao



John Holterman, Code 748, Rigger Supervisor (repairing a cable tray)

As popularized in the recent movie about Navy diving, PWC has its very own cadre of “Men of Honor”. A small, often overlooked, but very critical component of PWC’s transportation business line, the PWC Dive Team. These “mud divers” as they call themselves, are a rare breed of hard working, highly professional, and service oriented experts that have truly established themselves as a premiere organization both within the Navy and external to the Navy.

Unlike the vast majority of PWC functions performed day in and day out throughout the Metro area, the work accomplished by the PWC Dive Team often times goes unnoticed. After all, it is dive work and by its very nature, “out of sight and out of mind.” Nevertheless, the work that the PWC Divers perform below the water’s surface is very crucial to fleet operations and mission readiness, and is frequently very technical and complex in nature. Challenged with limited to no visibility

(hence the term “mud divers”), the PWC Dive Team tackles some of the most intricate and detailed dive jobs and has quickly become the dive service “of choice” with many of its clients. Over the past year, this team has successfully completed several key projects to include:

- Underwater concrete core sampling for the Naval Facilities Engineering Service Center (NFESC) as part of a detailed pier inspection process at NBSD. In addition to providing top-notch service to NFESC, the PWC Dive Team was also able to log some important training for its certified bridge inspectors through this evolution (i.e. – while taking the core samples, the bridge inspectors were able to see first hand some of the specifics of pier, quay wall, and hydraulic concrete construction which will assist them in becoming more effective bridge inspectors).
- Supported PWC Graving Dock operations and maintenance functions.
- Soil sampling for the Army Corps of Engineers in Long Beach, CA. Also part of this project was the removal of a mast from a sunken vessel that was obstructing the



Rick Tate, Code 748, Rigger (Diver) (climbing into a fresh water tank in Yuma, Arizona)

entrance channel to Long Beach harbor.

- Degaussing range instrumentation replacement work for the San Diego degaussing range located off of Point Loma. In this case, the client (Naval Undersea Warfare Center) has used the PWC Dive Team on a recurring basis to replace over 20 pieces of instrumentation over the past year, all in support of fleet operations.



Don Sosnowski, Code 748, Diver (with helmet on); Zachareh Tschorne, Code 748, Diver; (helping adjust helmet)

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One thing is certain in the Navy today...things are changing. The shore infrastructure including Navy Public Works Centers will be a part of these changes. I would like to briefly bring you up to date regarding two significant initiatives that will affect all of us. The first are our CA Studies and second the Public Works Center/Engineering Field Division/Activity mergers.

Competitive Analysis (CA) Studies

- The Transportation CA Study is still on hold and may be cancelled due to changes made by Congress. We have completed the Performance Work Statement and we are awaiting official guidance.
- The Environmental CA Study is in the evaluation phase. PWCSO has submitted its "bid" for evaluation against the contractors bids. The planned date for a tentative decision is 16 August 2004.
- The Performance Work Statement has been completed for the Maintenance and Engineering CA Study and the solicitation was released on 15 March 2004. The tentative decision date for this study is scheduled for 16 November 2004.

PWCSO/SWDIV Merger

- The Chief of Naval Operations has directed all Echelon II Commands to reduce costs by 3% to 5% per year through FY11. Part of the Naval Facilities Engineering Command's (NAVFAC) contribution is a merger of the Public Works Centers and Engineering Field Division/Activities. Locally, this decision will result in PWCSO and SWDIV becoming a



single Command during the third quarter of FY05. The result of this merger should be reduced overhead costs, better coordination, and improved service to clients.

- The new combined organization is currently being called the Facilities Engineering Center (FEC). While this merger should not affect most employees' jobs, decisions regarding the makeup of this new organization are still being made. Currently SWDIV concentrates its efforts on contracts for service delivery; PWCSO provides services by utilizing its in-house workforce.
- The results of this combination should provide a powerful organization that can meet customer needs better and faster than either PWCSO or SWDIV alone.

We are in a period of significant change. The 9/11 attack and the actions that followed have changed the world forever. Our military must change to meet a changing enemy. That means we must become more effective and efficient in the ways we support the fleet. Some of the changes we will be making may be difficult or stressful but I am sure the PWCSO team is up to the challenge! Remember to take care of yourself, take care of each other.

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Steve Mahoney

**Command
Evaluation Office**



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- Installation of a Forward Area Combined Degaussing and Acoustic Range (FACDAR) off the Coronado shores. The FACDAR is a portable de-gaussing range, which can be packed up and forward sta-

tioned to support deployed assets. In this application, the PWC Dive Team installed the FACDAR offshore, which was subsequently used by 5 visiting minesweepers forward deployed from Ingleside, Texas.

The above bullets serve to highlight the many capabilities and abilities of this highly skilled group. Besides being unique in their work environment (below the water), the PWC Dive Team is also special in their ability to "export" their services outside of the San Diego Metro area. In the past the PWC divers had performed jobs in Yokuska and Pearl Harbor, and have future jobs planned in Mayport, Norfolk, and Corpus Christi. The fact that clients are willing to hire our divers and pay for their travel and per diem, clearly speaks to the cost competitiveness of this hard charging group. As is the case with all facets of PWC operations, the business side of what we do is just as relevant as the production/service delivery side.... the PWC Dive Team excels in both areas.

So, our hats off to the Code 700 divers....our very own, "Men of Honor." In your travels, if you've never taken the opportunity to see what these consummate professionals are all about, you just may want to do that. Their "home office" is located in Bldg 3510 at NBSD, and their dive locker is located opposite the NBSD Consolidated Dive Unit. However, good luck catching them...there is much diving to be done!

General Information on TRICARE

TRICARE is the managed health care program of the Department of Defense, which provides health care services for members of the Uniformed Services and their families, Medicare eligible, non-Medicare eligible retirees, their families and survivors. Developed in conjunction

with the Civilian Health and Medical programs of the Uniformed Services (CHAMPUS), TRICARE is meant to utilize the best resources possible for DoD beneficiaries. This is carried out through managed care support contracts with civilian health care providers.

CHAMPUS beneficiaries have a choice of four health care plans under **TRICARE: TRICARE Standard:** This was formerly called Standard CHAMPUS — a pay as you go option which requires annual deductibles based on the military member's paygrade and cost shares. This option gives beneficiaries the most leeway in choosing a provider, but is also the most costly plan for the beneficiary.

TRICARE Extra: The beneficiary can choose any CHAMPUS certified provider, however, there is a discount from the TRICARE Standard cost if a network provider is used. Also, the CHAMPUS deductible must be met before cost share begins.

TRICARE Prime: This enrollment option guarantees expedient access to care with the most benefits by offering lower costs, less paperwork and a Primary Care Manager to coordinate health care needs. By enrolling in TRICARE Prime, the beneficiary must designate a civilian health care provider, such as NAVCARE or another approved doctor/clinic, or a military treatment facility as his or her primary health care provider.

TRICARE For Life: 65 and older A and B eligible. Medicare-eligible retirees, including retired guard members and reservists, Medicare-eligible family members and widows and widowers, dependent partents and parents-inlaw are excluded.

Non-CHAMPUS eligible beneficiaries are still able to use military treatment facilities on a space-available basis. For more information on TRICARE visit the website at <http://www.tricare.osd.mil/>

NEW AND EXCITING THINGS FROM MWR

Breakfast is served! Now at the Waterfront Cafe (formally known as Pier 2 Trattoria) located inside Metro Village at bldg 45, NAVSTA, enjoy a full sit-down breakfast buffet for only \$4.95 from 0600-0800 or order from the a la carte breakfast menu until 1000. Don't forget to top off your breakfast with a delicious cup of Starbucks coffee! Waterfront cafe offers a full selection of Starbucks favorites. In a hurry? Try the breakfast on the run special at the Waterfront Cafe for only \$2.50. Breakfast on the run includes one trip through the buffet with a to-go box. This offer is only available from 0600-0800. For more information call Metro Village at (619) 556-1915.

MWR and Metro golf are proud to present Naval Stations Welcome to Golf Program. Here's your chance to get into the game in a fun and welcoming environment! The program includes: eight hours of group golf instruction (including on-course playing lessons), complimentary rental clubs and three on-course playing experiences for only \$120 per person! Stop by or call the Naval Station golf shop at (619) 556-7502 to sign up.

MWR now proudly pours Starbucks coffee! Come in for a cup today. You will find Starbucks coffee at Cafe 549, FASW, Breaker's Beach.

18TH ANNUAL BAY BRIDGE RUN

Ever wish you could stop on top of the Coronado Bay Bridge to sight see? Sunday, 23 May 2004 is your chance. Commander Navy Region southeast invites you to the 18th Annual Bay Bridge Run/Walk. All proceeds benefit Navy Quality of Life programs for local sailors. The 4-mile course begins in San Diego's Historic Gaslamp quarter and end in beautiful Tidelands Park. Post-race festivities include a sponsor expo, live music, prizes, children activities and more! New this year, every participant registered in the event will receive a ticket to see the San Diego Padres Memorial Day game versus the Colorado Rockies, Monday, Monday 31 May 2004 at the new Petco Park. Register online at www.active.com, pick up an application at any Navy base gym or ticket office or visit www.MWRtoday.com to print out an application. For additional information call the event hotline at (760) 736-3548. See you on the Bridge!

HAVE YOU UPDATED YOUR CAC CARD?

The Department of Defense CIO has directed that by **1 October 2004** all DoD computer users shall be issued a DoD Class 3 or better certificate on their CAC card. All unclassified Navy Private web servers shall have implemented server-side authentication via PKI certificates and secure sockets layer. All e-mail sent within DoD must be digitally signed.

In order to prepare for this, it is necessary to update your CAC card. If you have access to any DoD computer and:

- A. You received a CAC card prior to getting your NMCI account; or**
 - B. You received your CAC card prior to 19 May 2002; or**
 - C. You have transferred to PWC San Diego after you received your CAC card; or**
 - D. You do not remember your (6-8 character) pin**
- You must have your CAC card updated NO LATER THAN 1 OCTOBER 2004 at one of the CAC issuing offices.**

CAC card offices in the San Diego area are:

Miramar On line appointments only <https://es.cac.navy.mil>

ASW Call to make an appointment 524-1901

Coronado Walk-ins encouraged or http://www.pasd.navy.mil/west/west_idcards.asp

Balboa Walk-ins encouraged or http://www.pasd.navy.mil/west/west_idcards.asp

MCRD Walk in only Bldg 31

North Island On line appointments only http://www.pasd.navy.mil/west/west_idcards.asp

Point Loma Walk in only Bldg 140 PSD

Naval Station 556-9249 or http://www.pasd.navy.mil/west/west_idcards.asp

Contractors at Naval Station must go to the Pass and Decal Office located on Harbor Drive.

Should you need further assistance please contact Deborah Snider at 619-556-2182.

Official Travel Updates

- Supervisors are required to review claims for several items and should ask the following questions during the review: Is the charge allowable, is the charge necessary, and is the charge reasonable. If there are any questions about allowable charges, please contact Sherri Pfitzmaier, at 556-2183, before employee travels.
- As many of you are aware, transportation to Over the Horizon (OTH) areas has changed. Government vehicles are now required for this type of travel. Should a group be traveling to the same location, the designated driver shall be shown on the appropriate set of orders by the BL originator. Coordination of all other travelers must identified as passengers and place the drivers travel

order number on each set of passenger orders.

- Personnel traveling to a location close to a military base with a **BOQ** must request a reservation or receive a non-availability number prior to making a hotel reservation. Non-availability number must be placed on the travel orders.

-San Diego International Airport parking: Off-site parking is plentiful, and has convenient shuttle service and is approximately 50% less costly than on-site airport parking. Locations can be found at <http://entertainment.signonsandiego.com/profile/251001>

Government Travel Card Updates

- The Activity Program Coordinator (APC) for government travel cards, Sherry Reigner can be contacted at 556-1553.
- If you've recently moved contact Bank of America at 1-800-472-1424 and update your address.
- A lost or stolen card should be reported to both B of A and the Center APC.

Navy Crane Center/PWC San Diego Produce Crane Safety Video

In early January 2004, the Navy Crane Center (NCC) distributed to each Navy shore activity that owns or operates mobile cranes, a video, *Mobile Crane Safety*, which developed in partnership with the Naval Media Center and Public Works Center San Diego.

Mobile cranes comprise 8 percent of the Navy's crane inventory but are involved in almost 40 percent of the crane accidents reported to NCC. Of the various types of cranes in NAVFAC's inventory, mobile cranes are unique in the risks they present. For example, more than half of the accidents occurred without a load on the hook. In addition, the majority of the serious accidents reported involved mobile cranes. Clearly, mobile crane operation is one area where

improved awareness of all potential hazards and better decision making should have a high payback in both the number and the severity of Navy shore activity crane accidents.

This video covers seven topics: laying a foundation for safety, teamwork, crane setup, understanding crane capacities, rigging considerations, safe operating procedures, and traveling and securing mobile cranes. All mobile crane team personnel and their supervisors will benefit from viewing this video. Although this video is primarily intended for operations with Navy-owned cranes, it provides information that is useful for contractors who operate mobile cranes at Navy shore activities.

The video is available at <http://dodimagery.afis.osd.mil/>. You must register to order video/still products. Once registered, visit <http://dodimagery.afis.osd.mil/davis/> page and order the video using this PIN #: 806721.

Code 700 Equipment Operator passes away

On Saturday, 1 May 04, Mr. David R. Ward of Code 793, and his wife passed away from injuries sustained by a motorcycle accident that occurred on Highway 76. For further details please call Faye Geilfuss at 556-7598.

Welcome

Navy Public Works Center San Diego welcomes new employees to the Center for the months of January, February, March and April 2004.

Jan. 2004

Kretschmar, Sandra, Code 480
Campbell, JC, Code 622
Delrosario, Severino, Code 622
Chenault, Carla, Code 190
Olden, Yvette, Code 153
Diaz, Jesus, Code 514
Fielding, Jolene, Code 00
Hernandez, Oscar, Code 622

Feb. 2004

Moore, John, Code 621
Durazo, Guillermo, III, Code 564
Tardif, Allan, Code 564

Mar. 2004

Valdez, Arnold, Code 522
Freng, Benjamin, Code 920
Engelhardt, Zacharia, Code 554

Apr. 2004

Bozzone, John, Code 534
Serafica, James, Code 562

Troops Call Home” program is designed to help service members call home from Operations Iraqi Freedom and Operation Enduring Freedom.

For those wishing to donate a prepaid calling card to a military member may log onto any of the three Armed Services Exchange web sites: the Army and Air Force Exchange Service <http://www.aafes.com/>, the Navy Exchange Service Command <http://www.navy-nex.com/>, and the Marine Corps Exchange <http://www.usmc-mccs.org/>

Click the “Help Our Troops Call Home” link. From there, a prepaid calling card may be purchased for an individual at his or her deployed address or to “any service member” deployed or hospitalized. The Armed Services Exchanges will distribute cards donated to “any service member” through the American Red Cross, Air Force Aid Society and the Fisher House Foundation.

The Armed Services Exchanges operate telephone call centers in Iraq, Kuwait, Afghanistan, and other countries and aboard ships — anywhere service members are deployed in support of Operation Enduring Freedom and Operation Iraqi Freedom. All of these locations stay busy around the clock to keep up communication between deployed troops and their loved ones. The cards available through the “Help Our Troops Call Home” program offer the best value for calls made from the call centers, never expire, and there are no added charges or connection fees.

Individuals and organizations also can show their support to deployed troops and their families with gift certificates. The “Gift of Groceries” program allows anyone to purchase commissary gift certificates at

<http://www.commissaries.com> or by calling toll free 1 (877) 770-GIFT. The Armed Services Exchanges offer the “Gift

From the Homefront” gift certificate for merchandise at these exchange web sites: <http://www.aafes.com> or by calling toll free 1 (877) 770-GIFT. Gift certificates may be purchased to be mailed to service members and family members or will be distributed to “any service member.” Only authorized commissary and exchange patrons may redeem the gift certificates at military commissaries and exchanges, including those stores supporting deployed personnel around the globe.

OLDIES BUT GOODIES (while supplies last)

We have been cleaning house and uncovered some left over On the Spot award items from previous years. These On the Spot award items are vintage PWC. These items will be considered part of the \$70.00 annual On the Spot award that can be awarded to an employee and are in the same category as the Clothing and MWR bucks. This inventory will be kept at the Graybar shop store on 32nd street Naval Station and will only be available while supplies last. The award chit and SOP is available on the intranet under the Awards section. The items along with the price and available number of items are listed below:

2 - Stanley lunch coolers	\$50.00 ea
66 - Coolers	\$40.00 ea
14 - Bronze Belt Buckles	\$70.00 ea
8 - Gold Belt Buckles	\$70.00 ea
10 - Silver Belt Buckles	\$70.00 ea
53 - Travel mugs	\$ 5.00 ea

Hurry! These items won’t last long.

Military Phone Card Donation Program Goes Public

NEWS RELEASE from the United States Department of Defense.

The Department of Defense announced today that any American can now help troops in contingency operations call home. The Defense Department has authorized the Armed Services Exchanges to sell prepaid calling cards to any individual or organization that wishes to purchase cards for troops who are deployed. The “Help Our

Commanding Officer's QUARTERY PWC ALL HANDS

CODE	1st Visit	2nd Visit	3rd Visit	4th Visit	Location	POC/Phone #
MIRAMAR Codes 400 & 500	7/22/04@0630	10/28/04@0630	1/27/05@0630	4/28/05@0630	Bldg 6311 Lt Yamodis	Debbie Fisher/524-8571; Pat Wampler/ 556-7013; Brenda Cooper/556-7958; MaryLou Clearwater/556-3515; James Sanfedele/524-8593; Mercy Beals- Smith/524-8568; Derance Broadnax/524- 8550
MAINSIDE Codes 400, 530 & 800	5/11/04@0630	8/18/04@0630	11/17/04@0630	2/16/05@0630	MAINSIDE Bldg 307 LCDR Aaby	Pete Vera/556-8592; Bobbie McGill (Code 800) /556-1566; Debbie Fisher/ 524-8571; James Sanfedele/524-8593 Edd Sandusky/556-1208; Mercy Beals- Smith/524-8568
MEDCEN Code 500	6/22/04@0630	9/21/04@0630	12/28/04@0630	3/22/05@0630	BALBOA Bldg 8 LCDR Aaby	Lorna Berberabe/524-8576; Charlie Dibble/524-8574; Debbie Fisher/ 524-8571
Code 700-1	6/24/04@0700	9/16/04@0700	12/16/04@0700	3/17/05@0700	NBSD Bldg 802 LCDR Robinson	Sharyl Carter/556-8582; Faye Geilfuss/ 556-7598; Judy Guillen/556-7587
CORONADO Code 700-2	6/25/04@0700	9/17/04@0700	12/17/04@0700	3/18/05@0700	North Island Bldg 802 LCDR Robinson	Sharyl Carter/556-7598; Faye Geilfuss/ 556-7598; Judy Guillen/556-7587
CORONADO Code 400 & 500	7/27/04@0630	10/26/04@0630	1/25/05@0630	4/26/05@0630	Bldg 343 LCDR Robinson	Debbie Fisher/524-8571; John Arietta/ 545-6786; James Sanfedele/524-8593 Ed Cantor/545-8093; Mercy Beals- Smith/524-8568; Derance Broadnax/524- 8550
SPAWARNRAD Code 500 B358, A78, A144	7/29/04@0700	10/28/04@0700	1/27/05@0700	4/28/05@0700	Pt Loma Bldg A78 LT Yamodis	Troy Hooks/524-8570 or cell 571-4066; Debbie Fisher/524-8571
TAYLOR ST PWC Codes	6/30/04@0630	9/29/04@0630	12/09/04@0630	3/30/05@0630	Pt Loma Taylor St LT Yamodis	Troy Hooks/524-8570 or cell 571-4066; CDR Hoffmann /Tena Webb/524-8500; Debbie Fisher/524-8571; James Sanfedele/524-8593; Derance Broadnax/ 524-8550; Mercy Smith-Beals/524-8568
Code 600 B 82, B272, B297, B3579	6/17/04@0700	9/16/04@0700	12/16/04@0700	3/17/05@0700	NBSD, Bldg 3579 LCDR Aaby	Wade Wilhelm/566-7013; Pat Wampler/ 556-7013
NRAD Code 580	8/26/04@0600	11/18/04@0600	2/24/05@0600	5/26/05@0600	Pt Loma Bldg A44 LT Yamodis	Steve Abercrombie/553-3025; Debbie Fisher/524-8571
COMPOUND B118, B199, B121, B291	7/12/04@0800	10/18/04@0800	1/10/05@0800	4/11/05@0800	NBSD Bldg 121 Parking Lot LCDR Aaby	Sherry Reigner/556-1553; James Sanfedele/524-38593; Derance Broadnax/524-8550; Mercy Beals- Smith/524-8568
Code 900	6/09/04@0730	9/8/04@0730	12/08/04@0730	3/9/05@0730	ASW (near Airport) Bldg 50 Conf. Room LT Yamodis	Paul Crecelius/524-6977; Stella Garcia/ 524-6964
All Supervisor's FTC Auditorium	OCT 2004(tentative)@ 0930					Scheduled per CO/XO request

NAGE is invited to all meetings.

ADM Loose sends birthday wishes to NAVFAC, the CEC and the Seabees

On 5 March, the Navy will celebrate the 162nd birthday of the Naval Facilities Engineering Command, the 137th of the Civil Engineer Corps, and the 62nd of the Seabees and honor you-the professionals executing the delivery of the unequaled acquisition and technical expertise of the Naval warfighter. I commend you for your tireless efforts and great sacrifices.

This is a great time to be a member of the NAVFAC team. Never before in our long history has our commitment to become the Navy's best value provider of contingency construction, facilities engineering, maintenance and repair been stronger. You also perform a critical role in pioneering innovative acquisition techniques and inventing novel engineering, construction, and public works solutions for our valued clients. No other facilities engineering organization can match your accomplishments.

Our Seabees have built and fought for the Navy since the early days of the World War II. That proud legacy flourishes today under the dynamic and exceptional leadership of Rear Admiral Chuck Kubic. The Naval Construction Force is stronger and more flexible than ever before. Seabees will celebrate their birthday from every point on the globe, including Afghanistan, the Middle East, Europe, Japan and Korea-many in harm's way. Seabees, you are true heroes and are continually in our thoughts and prayers.

2004 will be a year of monumental change for the Navy and NAVFAC. Readiness, advances in technology, and the genius of our people compel us to challenge the old paradigms of how we do business. Together, we are taking bold steps to make our great organization even greater.

I wish each of you, Military and Civilian, Active and Reserve, a Happy Birthday! I am exceedingly proud to be a member of your team. Stay safe and have a great time celebrating your success!

Retirements

The following Center employees recently retired from federal service. Fair Winds and Following Seas!

Bryan, William L, 40 years
Caneda, Reynaldo L, 41 years
Currie, Reginald M, 31 years
Dodd, Joseph L, 20 years
Hollingsworth, Ralph E, 37 years
Hurley, Michael J, 30 years
Icenhower, John W, 33 years
Mapanao, Pedro S, 42 years
May, Erwin E, 34 years
Melland, Douglas W, 36 years
Mezzanotti, Paul D, 34 years
Romani, Dominic F, 32 years
Smith, Charles L, 40 years
Stout, Yancy A, 39 years

TRAINING SERVICES PROVIDED FROM CODE 10Q

The Command Training Coordinator, Delaina Oliver is responsible for the coordination of all training within the organization. The requirements vary from individual to group training. All training to be recorded at the Human Resources Service Center, San Diego is coordinated and monitored through the coordinator. A website titled "Community Management/Training" is located on the PWC, San Diego intranet under Training. This training website has links to the command instruction, NAVFAC requirements on LDI, DAWIA and NEADS, vendor information on courses, etc. The website can be found at: <http://pwc.pwcsd.navy.mil/cmp/>

Information and guidance is also provided as follows:

Formal training requests for groups are sent to the Training Coordinator for all arrangements to be completed, such as classroom instructor, who will attend including e-mail announcements as needed.

Some training specifics:

DAWIA – Defense Acquisition Workforce Initiative Act - This program applies to the NAVFAC designated acquisition positions within the organization. Specific courses are required to be completed according to grade. 40 hours of continuous learning are also required per year.

DAU – Defense Acquisition University – An on-line website in which employees can complete the required courses and record their continuous learning points for DAWIA.

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LDI – Leadership Development Initiative – NAVFAC program offering courses and additional experience to qualified applicants in grades GS-12 to GS-15 to enhance their management skills and education.

NEADS – NAVFAC Employee Assessment and Development System – Program designed for employee development and workforce shaping.

NEAMIS – NAVFAC Enterprise Administrative Management Information System – The training module is used to record and generate DD1556 documents required for employees attending classes. Training information may be obtained from the program by creating various reports for each Business Line or an overview of the organization.

Command Training Coordinator disseminates training information to each Business Line Training Coordinator on a recurring basis and ensures all publications are updated according to required regulations.

Training questions should be directed to Delaina by e-mail or phone at 556-8275.



Delaina Oliver, Code 10QT, Training Coordinator

Supervisor of the First Quarter for 2004



Scott Davis, Code 30SCI, Utilities Supervisor

Mr. Scott Davis was selected as the Supervisor of the 1st Quarter of FY04. Mr. Davis serves as the Officer in Charge (OIC) for the PWC Detachment located at San Clemente Island (SCI). Mr. Davis has taken great strides to apply standardized process improvements at the SCI detachment which have lead to increased responsiveness, decreased costs/increased productive efficiency, and increased quality in the delivery of all products and services to the SCI client base. Mr. Davis skillfully developed an after hours SOP for fire alarm systems response at SCI. This SOP was developed in order to fully integrate after hours response between the Code 500 and 600 shops and has resulted in tremendous increases in customer service due to decreased response times. As the SCI OIC, Mr. Davis works very closely with the 3 shops supervisors at SCI (Codes 500, 600, and 700) to ensure that the workplace atmosphere is positive throughout the detachment. He has taken an active role in training his subordinate supervisors in key leadership areas. Mr. Davis has been with PWC since 1981.

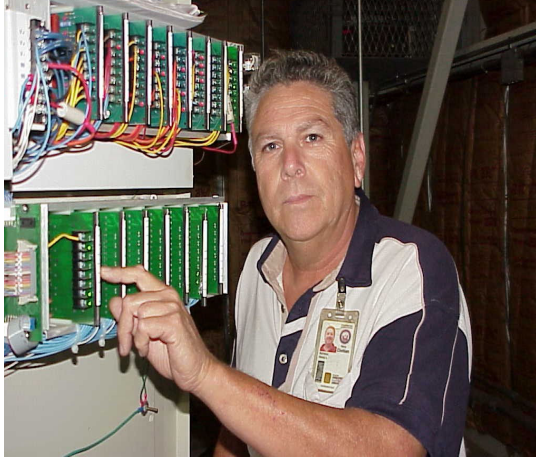
Supervisor of the Second Quarter for 2004



Stephen O'Brien, Code 744, Crane Operator Supervisor (standing with Capt. A. Heinze)

Steve O'Brien was selected as the Supervisor of the 2nd Quarter of FY04. Steve is highly motivated and demonstrates a strong work ethic and positive attitude in all that he does. His superior leadership, professionalism, notable abilities, and expertise are significant contributions to the success of PWCS D Transportation, Crane and Rigging Division's mission. Steve continuously seeks process improvements in crane and rigging safety, equipment and overhead cost reduction, and increased customer service. Steve is responsible for the management of all mobile, floating and portal crane costs for the Transportation Department, monitoring all costs associated with utilizing and maintaining this equipment. Using innovative ideas and a commitment to an efficient and effective equipment inventory, Steve has appropriately sized the mobile crane inventory to meet Fleet and client workload requirements. Steve is recognized by crane manufacturers as a subject matter expert and is frequently asked to test and provide feedback on new products. Steve's commitment to excellence, outstanding achievements and superior leadership warranted this recognition. Steve has been with PWC for 34 years. Congratulations Steve!

Employees of the First Quarter for 2004



Henry Serrano, Code 430, Engineering Tech



Mark Flores, Code 721, Motor Vehicle Dispatcher

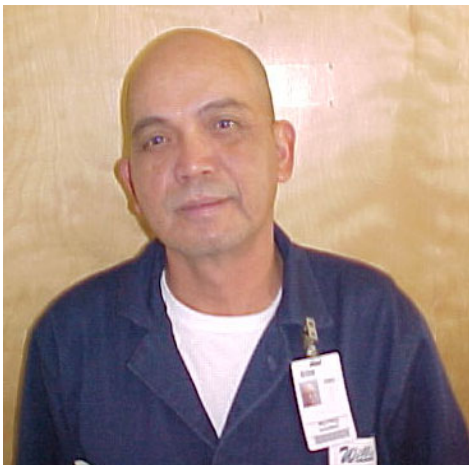


Grace Garcia, Code 196, Information Tech Specialist (standing with Dr. Don Chick)

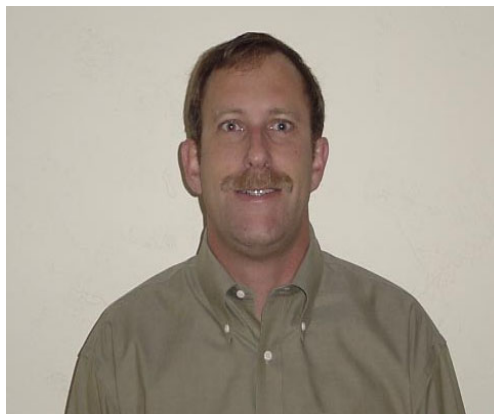
The following Center employees received the honor of being selected as Employee of the First Quarter for FY04. Each business line nominates an employee of the quarter with the exception of the Maintenance Business Line. The Maintenance Business Line recognizes four individuals from within their department due to the geographic locations of the Business Line. Those

receiving this prestigious recognition were: Henry Serrano of the Engineering Business Line who has been with PWC for 27 years; James Nicoll of the Maintenance Business Line who has been with PWC for 9 years (not shown); Mark Flores of the Transportation Business Line who has been with PWC for 20 years; Geoff

Buckner with the Environmental Business Line who has been with PWC for 4 years and Grace Garcia with Key Support Services who has been with PWC for 2 years. All employees listed were picked because of their exceptional work ethic and loyalty to the Command. Employees of the Quarter are given a \$1000 On the Spot award along with specific certificates and plaques from each Business Line. Congratulations to all on your accomplishments!



Wilfred Aquino, Code 652, Boiler Plant Equipment Mechanic



Geoff Buckner, Code 980, Geologist

Employees of the Second Quarter for 2004



*Delaina Oliver, Code 10QT, Program Analyst
(standing with Capt Barrett)*



*Carlos Zapata, Code 533, Maintenance
Mechanic Leader*



*Danny Beagles, Code 572, Electronic
Alarm Systems Mechanic*

The following Center employees were voted as Employees of the Quarter for the 2nd Quarter of FY04 by their Business Lines. This prestigious award is presented to nine employees each quarter. The winners of the Second Quarter were Brian Kragness of the Engineering Business Line who has been with PWC for 15 years; Daniel Beagles

of the the Maintenance Business Line who has been with PWC for 11 years; Donna Rene Epps (not shown), an Information Technology Specialist from the Maintenance Business Line who has been with PWC for 23 years; Carlos Zapata from the Maintenance Business Line who has been with PWC for 26 years; Tim Crowder (not shown), a Wood Crafter with the

Maintenance Business Line who has been with PWC for 16 years; Lane Lee from the Utilities Business Line who has been with PWC for 29 years; Henry Cisneros from the Transportation Business Line who has been with PWC for 8 years; Delaina Oliver from Key Support Services who has been with PWC for 1 year. Congratulations to everyone on your achievements!



*Brian Kragness, Code 430, Engineering
Tech*



Lane Lee, Code 622, High Voltage Electrician

TSP LOAN PROGRAM CHANGES

Effective July 1, 2004, the TSP will make three changes to the loan program:

- A \$50 fee will be deducted from the amount of each new loan.
- You will no longer be able to have two general purpose loans at the same time. (You will still be able to have one general purpose loan and one residential loan.)
- When you pay off a TSP loan, you will not be eligible to apply for another loan of the same type for 60 days.

Below are answers to many of the questions participants have about these changes.

1. Why is the TSP making these changes to the loan program? We have made these changes to the loan program to remind participants that borrowing from the TSP should be a last resort. In the last few years, there has been a substantial increase in the number of TSP loans, and some participants constantly have two loans outstanding, taking another loan immediately after one is paid in full. The administrative burden and cost of processing loans were significant. In addition, administrative expenses for the loan program were charged to all TSP participants, whether or not they ever used the loan program. The one-time \$50 fee will cover the cost of processing and servicing the loan and will ensure that these costs are paid by the 500,000 participants who use the TSP loan program, and not by the 2.7 million participants who do not.

2. How will the TSP use the money from the fees? The loan fees will be used to pay the administrative expenses of processing and servicing your loan.

3. How did you decide on the amount of the loan fee? The \$50 loan fee was determined by considering the cost of administering the loan program relative to the total TSP administrative expenses. We considered costs such as those for the maintenance of the record keeping system, the processing of loan requests and payments and loan-associated Web and ThriftLine transactions and inquiries, and calls to the TSP Service Office.

4. How will the \$50 loan fee be collected? The one-time loan fee will be deducted from the proceeds of your loan. For example, if your loan is for \$2,000, we will deduct \$50 and you will receive \$1,950. As you make your scheduled loan payments, you will be restoring the amount of the fee to your account.

5. How will the \$50 loan fee be taken out of my account? The fee will be taken directly out of the loan proceeds. It will not be deducted from your account as a separate transaction or included as an item on your TSP participant statement.

6. Can I submit the \$50 loan fee with my loan request? No. The loan fee will be deducted from the proceeds of the loan. You cannot pay the loan fee in any other way.

7. Will the \$50 loan fee be part of the finance charges on my loan? No. The \$50 loan fee is part of the loan principal. For example, when you take a loan for \$2,000, the fee is deducted from the proceeds and you will receive a check or EFT payment for \$1,950. The loan finance charge is calculated based on the total amount of the loan including the fee. In this example, the finance charge would be based on \$2,000.

8. Can I claim the \$50 loan fee as a deduction on my Federal income taxes? No. IRS rules will not allow you to claim this fee as a deduction.

9. I have two outstanding general purpose loans. Will I have to repay one in full by July 1, 2004? No. Your outstanding loans will not be affected by these changes. However, before you can be eligible for a new general purpose loan, you must repay both of your existing general purpose loans.

10. After my loan is repaid, how soon can I apply for a new loan? You must wait 60 days from the time your loan is paid in full until you are eligible to apply for another loan of the same type.

11. What happens to my loan request if I apply for a new loan before the 60-day waiting period expires? The TSP Web site will not accept the request for the same type of loan. Paper loan applications will be rejected. The TSP will not hold loan applications received during the waiting period.

12. When does the 60-day waiting period begin? The 60-day waiting period begins when the TSP posts the final payment of your previous loan. For example, if we receive a prepayment on July 10 and post it to your account on July 23, the 60-day waiting period will begin on July 24. The 60-day period is based on calendar days.

Additional questions and answers are located on the internet at www.tsp.gov.

AN IMPORTANT MESSAGE FROM THE HONORABLE GORDON R. ENGLAND, SECRETARY OF THE NAVY

1. This is a short message about an important topic - Ethics. So let me get right to the point. It is essential that all Department of the Navy personnel adhere to the highest standards of integrity and ethical conduct. The American people put their trust in us and none of us can betray that trust. The standards of conduct contained in DoD Directive 5500.7, Joint Ethics Regulations, Department of the Navy personnel adhere to the highest standards of integrity and ethical conduct. The American people put their trust in us and none of us can betray that trust. The Standards of Conduct are designed to ensure that we retain the trust of the American people.

2. It is critically important that we all put Ethics above personal gain. Most ethical problems can be avoided by being forthright, honest and direct with everybody in every situation, everytime. Everyone should understand that actions that may be permissible for some non-Government employees are prohibited for us in order to preserve our trust with the American people. Here are some examples:

A. Government Resources. Use of "Company" (Government) resources such as personnel, equipment, and property is restricted to Official Use Only (with limited exceptions). We pay for our people, vehicles, and equipment with Taxpayers' money, and so we must use them only to accomplish our mission, never for personal convenience or other unauthorized purposes.

B. Acceptance of Gifts. Although there are some exceptions, we cannot accept gifts that are offered by

individuals seeking to do business with DoD or because of the official positions we hold. Similarly, superiors must neither expect nor allow subordinates to give them gifts under circumstances not allowed by the DoD Directive 5500.7, Joint Ethics Regulations.

C. Financial Interests. We need to ensure that our financial interests do not conflict with conscientious performance of duties. This is important for everyone, but especially important for Flag and General Officers, personnel in the Senior Executive Service, Procurement Officials, and other personnel who exercise fiduciary responsibilities. Waivers may be available in limited circumstances if it is determined that the financial interests will not affect the integrity with which Government duties will be performed. The important point is that Taxpayers must be confident that we make decisions for the benefit of the entire nation rather than just for ourselves, or a few companies or individuals.

D. Future Employment. Anyone negotiating or seeking employment with a prospective employer must disqualify himself or herself from participating in official decisions, recommendations, and other actions that would affect the financial interests of the prospective employer. This restriction is especially important for procurement officials and other senior decision-makers. Waivers may be available in limited circumstances if it is determined that the financial interest is too remote to affect the integrity with which Government duties will be performed.

3. Adherence to high ethical standards mean not only that we treat taxpayers and the Department of the Navy with respect, but also that we treat all people with dignity and respect. When treating people with dignity and respect, there is obviously no room for behavior such as sexual harassment or sexual assault.

Adherence to high standards of ethical conduct and personal behavior will ensure that we treat others with dignity and respect that every person desires and deserves.

4. I expect all Commanders and Supervisors to set a personal example of integrity and ethical conduct. Doing so will create an environment that encourages subordinates to develop these same traits. In addition, reminding our people of their responsibilities in this regard is a useful exercise. One Commander, for example, recently ordered a stand down to focus on personal behavior and ethics issues. Finally, Commanders and other Senior Leaders must be particularly aware of ethical standards and should contact General Counsel and Judge Advocate Ethics counselors to seek advice or clarify on an ethics-related issue.

5. I appreciate the superb service each of you performs on a daily basis. You carry on a long tradition of service that preserves and protects freedom and liberty for all of our citizens.

TSP OPEN SEASON 15 APRIL - 30 JUNE

The TSP open season is the period during which all employees covered by FERS or CSRS may elect to make contributions to the TSP, change the amount they are contributing to the TSP, or terminate their TSP contributions (without losing the right to resume contributions the next open season) TSP contribution limit for FERS employees for 2004: 14% (up the IRS limit) TSP contribution limit for CSRS employees for 2004: 9% (up to the IRS limit). For further questions visit the website at www.tsp.gov.

Length of Service Awards

The following Center employees received length-of-service pins for their dedicated service with the federal government. These awards are for January, February, March of 2004. Thank you for your years of dedicated service!

10 years

Eric Coates
Mariano Ausa
Dennis Lang
Miguel Delemois, Jr
Rudy Pinuelas
Mark Nelson
Edwin RAdermacher
Michael Wannamaker
John Cancel
Donald McGraw
Randolph Gondek
Mark Hihailuk
David Carlson
Charles Demong, Jr
Curt Mahoney
Edmundo Valencia
James Flores
Henry Martin
Larry Meagher
Patrick Clabaugh
Charles Rich
Eddie Chacon
William Bejarano

Douglas Smith
Doris Turner
Douglas Peach
Brian Kragness
Michael Coler
Javier Garcia
Rodney Hocking
Robert Fescina
Henry Whelpley
Peter Letouzic
Vicent Concepcion
Wayne Lawson
Larry Baldwin, Jr
Owen Bowles
Vilay Ferrenburg
Richard Giles
Robin Hoffman
Paul Walters
Juan Garcia
Francisco Sleva
Thomas Harris, Jr
Deborah Hardin

20 years

Gregg Seiveno
Martin Hernandez
Jim Dart
Marc Flores
Marvin Young

Michael Anglemeyer
Tom Williams
Frank Millar
Rene Espinoza
David Walston
Jokaye Williams
Dean Vandiver
John Olson
Nancy Dillon
Bryan McCardell
Edward Arsenault
Mark Ryser
William Nelsen
Francis Ludwig, II
Paul Lutz
Jose Adame
Edward Alexander
Michael Wilkes
Timothy Collins

25 years

Henry Cisneros
Nilo Arenas
Ann Kallevig
James Ambasing
Cathy Lukens
Fred Sparrow
Juan Serratos
Sharyl Carter

Donald Yannette
Filemone Peralta
Thelma Hill
Gregory Alwine
Bradford Eckroad
Dennis Rogles
Joel Smith
Thomas Mitchell
Robert Witherington

30 years

Javier Rodriguez
William Daniels
Clayton Gerow
Craig Frelin
Ricky Christensen
Carla Chenault
Mark Davis
Rynante Venua
Preston Smith, Jr
Gordon Chantler
Loren Hoskins
Paolo Sessa
McLain York, Jr
Allen Boswell
Patricia Sbrocca
Diane Healy
James Campbell
Glen Rust

Ralph Hensley
Jose Torres
Roger Damian
Charles Buford, Jr
Sabastiana Lazarte

35 years

Ricky Sadsad
Jaime Roque
Erlinda Celestial
Bruce Smith
Manuel Flores
George Kelleu
John Everett
William Bremer
Manuel Gomez

40 years

Carlton Lockett
Arthur Fleder
Winston Walker

45 years

Douglas Brown
Herbert Smith
Victor Abutin
Rolando Escalera
Gorgonio Cepe

Public Works Office wins Intramural Men's Invitational Tournament

By JO3 Adrian Melendez, Navy Compass

Public works Office trounced Marine Corps Recruit Depot San Diego 59-47 March 25th in the final game of the Intramural Men's Invitational Tournament at the Admiral Prout Field House at Naval Base.

Both teams were evenly matched on both offense and defense but PWO was looking to finish off MCRD in this game so they wouldn't be forced to play a second game against them right after.

"I'm not playing a second game. This

is going to be the only one," said PWO's Aaron Smith.

PWO led most of the first half, but never more than three points.

In the final five second of the game MCRD made a beautiful three point shot giving them a one point lead going into the second half.

In the second half MCRD drew first blood and had a six-point lead on PWO. But true to his statement Smith was going to make sure there wasn't going to be a second game.

Smith exploded with energy and it seemed as if nobody could cover him. He was shaking off double and even triple coverage.

MCRD tried to foul Smith hoping that he lacked in his free throw skills, but they could never have been more wrong. Smith was 10 for 12 at the line in the second half and 11 of his 23 total points in the game came from free throws.

continued on page 16

NEW NUMBERS FOR TAYLOR STREET COMPLEX

Names

Webb, Tena
CDR Hoffmann
Salerno, Jack
Aguon, Myrna
Wolfe, Jeanne
Brande, John
Crumpler, Leonor
Sara, Castro
Daly, Jim
Kanatsky, Chris
Muralt, Dina Lt
Auer, Christian
Beller, Lyle
Dekerguelen, Jon
Baiza, Matthew
Humphreys, Bob
Rivera, Tony
Gilleskie, Robert

New Numbers

524-8500
524-8501
524-8502
524-8503
524-8504
524-8505
524-8506
524-8507
524-8508
524-8509
524-8510
524-8511
524-8512
524-8513
524-8514
524-8515
524-8516
524-8517

FAX

1 FAX 524-8518
2 FAX 524-8519
3 FAX 524-8520
4 FAX 524-8521
5 FAX 524-8522
6 FAX 524-8523
7 FAX 524-8524

ROICC

Jenkins, Earnest 524-8525
Carbajal, Susan 524-8526
Howard, Regina 524-8527
Dimagiba, elizabeth 524-8528
Conboy, Ken 524-8529
Gazi, Thoma 524-8530
Lorenz, James 524-8531
Sithideth, Jay 524-8532
Vancant (Engineering Tech) 524-8533
Duvall, Denise 524-8534
Gerard, Douglas 524-8535
Giron, Dona 524-8536
Jones, Donna 524-8537
Miranda, Arturo 524-8538
Rivers, Deloris 524-8539
Waltz, Thomas LCDR 524-8540
Morrow, Lora 524-8541
Sarmiento, Norma 524-8542
Barrie, Marisa LT 524-8543

PWC

Code 400

Herman, Rick 524-8546
Nguyen, Jimmy 524-8547
Smith, Bill 524-8548

Names

Phyakeo, Sounkeham
Broadnax, Derance
Sessa, Paolo
Sandoval, Andy
Elms, Steve
Cope, Amando
Reyes, Ceasar
Battaglia, Frank
Davis, Jesse
Gorman, Andy
Kragness, Brian
Cancel, John
Block, Ernie
Celestial, Linda
Osborne, Jim
Rosales, Nilda
Berry, Timothy
Faglie, Joe
Gehrts, Tom
Beals, Mercy
Canseco, Manny

New Numbers

524-8549
524-8550
524-8551
524-8552
524-8553
524-8554
524-8555
524-8556
524-8557
524-8558
524-8559
524-8560
524-8561
524-8562
524-8563
524-8564
524-8565
524-8566
524-8567
524-8568
524-8569

Code 500

Hooks, Troy 524-8570
Fisher, Debbie 524-8571
Clearwater, Mary Lou 524-8572
Callahan, Sandy 524-8573
Dibble, Charly 524-8574
Everett, John 524-8575
Berberabe-Horr, Lorna 524-8576
Ellis, Steve 524-8577
Christensen, Rick 524-8578
Campbell, Susan 524-8579
Cantre, Kirina 524-8580
Tyer, Mike 524-8581
Enriquez, Art 524-8582
Banuelos, George 524-8583
Williams, Jokaye 524-8584
Swanson, Lisa 524-8585
Parker, Wyn 524-8586
Marshall Dave/Middlebrook, Gary 524-8587
Sign Shop (Brown, Leonard) 524-8588
Fox, Linda 524-8589
Vacant (it duty desk) 524-8590
Parker, Anthony 524-8591
Vacant (clerk) 524-8592
Conference Room 524-8593

Bylsma, Ryan ENS 524-8597
Evans, Jonathan ENS 524-8598
Yamodis, Nick LT 524-8599

Basketball

continued from page 14

PWO's defense was also a main factor in their win.

"Our defense wasn't working in the first half so we decided to go man to man" said PWO's Dan Schmitt.

Their defense stopped MCRD from making any points in the last two minutes of the game.

"They played aggressive defense, but the best way to defeat an aggressive defense is with a more aggressive offense," said Schmitt.

At the end of the game trophies were handed out to both teams, but only one team could be champions.

"I told you there wouldn't be a second game," said Smith, true to his word.

And The Survey Says...

By Marie Bohrisch

How does PWC become a World-Class provider of public works services in such a competitive environment? By listening to the customer. PWC San Diego currently utilizes the following feedback systems to understand the clients' perception of how well PWC has met their expectations:

- Moment of Truth (MOT)
- Customer Opportunity Note (CON)
- Interactive Customer Evaluation (ICE)
- NAVFAC Facilities Team Survey (FacTS)

In an environment where the only constant is change, it is imperative to actively pursue customer feedback and promptly act upon it. This article focuses on the MOT feed-

back system, with additional client feedback systems being addressed in future articles.

The Moment Of Truth (MOT) feedback system (<http://pwc.pwcsd.navy.mil/mot/>) invites clients to tell the Center what they think about work or services that PWC has recently provided. The web-based application accesses multiple database systems, directly or indirectly through file uploads, in order to get listings of work completed by PWC. The recording of work completion (typically a part of the MAXIMO and Fleet Manager processes) initiates an electronic invitation to the client to comment on the performance of the work or service performed. Since this survey is sent automatically via email, the results are an impartial and honest assessment from the client. Feedback is stored in a central database repository for comparative analysis and individual response, as necessary. PWC managers utilize these responses to take immediate corrective actions, where necessary, as well as to evaluate trends and identify strategic process improvements.

The MOT application is currently accessible, to authorized users, through the PWC Intranet under "Business Links" via the **legacy computer only**. The business and product line managers identify the authorized users. External clients do not have access to the program beyond the submission of an MOT. Once in the application, authorized personnel are able to view various statistics for their business and product lines by a given date range, drilled down to an individual work

order when needed. The number of surveys sent, surveys received, and the average scores of the customer satisfaction questions are examples of the data that is easily viewed. When looking by product line, the user can quickly view "all responses" and "search opportunities" by the click of the mouse and immediately get feedback from their customers on a specific job or service that was performed.

MOTs are a valuable means of collecting information on client expectations and determining to what extent they are being met. The data is utilized to identify and implement process and performance improvements. When sent automatically, these survey opportunities arrive via email with the subject line "**PWC-SD Moment of Truth Survey**". As work is being completed, you can remind your clients that an MOT will automatically be sent and encourage its return. However, any work or service that is performed by PWC can be commented on at any time by visiting the PWC Intranet and clicking on "Client Feedback", "CON/MOT", and then "MOT Evaluation." We want to hear from you!

A sample of a blank MOT survey is provided on page 17. When the survey is automatically sent via email to the client for a response, the information displayed in the empty boxes on the top of the survey is automatically populated. When submitting a general MOT survey from the website, these fields would have to be filled in.

The MOT Program Manual (PWC San Diego Instruction 5220.3) can be located on the PWC Intranet by clicking on "Documentation" and then "Instructions and Directives." Additional information about the MOT program is available by contacting PWC San Diego's Program Manager, Marie Bohrisch at 619-556-2203 or email marie.bohrisch@navy.mil.

General MOT Evaluation

Work Order:

Description of Work:

Service Location:

Completion Date:

PLEASE RATE THE SERVICE PROVIDED

(RATED ON A SCALE OF 1-5, WITH 5 BEING THE MOST SATISFIED, LEAVE BLANK IF NOT APPLICABLE):

1. Overall Satisfaction?	1	2	3	4	5
2. Quality of the Work	1	2	3	4	5
3. Timeliness of the Work	1	2	3	4	5
4. Cost	1	2	3	4	5
5. Overall Professionalism	1	2	3	4	5

6. What was the most important need(s) for this work order?

Cleanliness	Professional Skill
Communication	Reliability
Cost	Safety
Cost Data	Supervision
Cost Estimate	Timeliness
Courtesy	Quality
Flexibility	Other

7. Please provide additional comments regarding your rating, including areas of success and/or areas needing improvement. Please use the following radio buttons to categorize your comments.

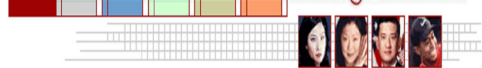
Cleanliness	Professional Skill
Communication	Reliability
Cost	Safety
Cost Data	Supervision
Cost Estimate	Timeliness
Courtesy	Quality
Flexibility	Other

Comments

Pressing the **Reset** button will erase all selections you had just made including the comments section and requires the recipient to re-enter their selections prior to submitting the evaluation.

Bottom of Form

Asian Pacific American Heritage Month



Asian/Pacific American Heritage Month was enacted by Public Law 102-450 on October 28, 1992. The purpose of the law was to honor the achievements of Asian/Pacific Americans and to recognize their contributions to the United States. This recognition was the culmination of Jeanie Jew's efforts in the 1970's to establish Asian Pacific American Heritage Week. Following the United States bicentennial in 1976, Jew realized that Asian Pacific Americans "...were excluded from those stories during celebrations of the country's bicentennial. We were literally ignored even though we were part of building this country."

A year later, Jew enlisted the support of Rep. Frank Horton (R-NY) who, along with Rep. Norman Mineta, (D-CA), introduced House Resolution 540. This resolution proclaimed the first ten days of May as Asian Pacific American Heritage Week. Senators Daniel Inouye and Spark Matsunaga introduced similar legislation into the Senate. May was selected for the recognition because two significant events in history took place in that month: Japanese immigrants first arrived in the United States on May 7, 1843, and the transcontinental railroad was completed on May 10, 1869 (Golden Spike Day). Furthermore, since school is still in session during May, educators could capitalize on the opportunity to include APA history into the curriculum. On Oct. 2, 1978, President Jimmy Carter signed the Joint Resolution and the first Asian Pacific American Heritage Week was celebrated in May 1979. In 1992, the week was expanded to a month-long recognition

when President George Bush signed the law permanently designating May of each year as Asian Pacific American Heritage Month. The law was unanimously supported by both the House of Representatives and the Senate.



Cinco de Mayo commemorates the May 5, 1862 Battle of Puebla (Batalla de Puebla) in which General Ignacio Zaragoza's Mexican troops defeated Napoleon III's French forces. France, along with England and Spain, had occupied Mexico since mid-1861 as a result of President Benito Juarez' moratorium on foreign debt payments. Eventually England and Spain withdrew but the French remained in an attempt to create an empire in Mexico. The French began a military advance on Mexico and on May 5, 1862, about 5,000 Mestizo and Zapotec Indians defeated Napoleon's army. Many people confuse Cinco de Mayo with Mexican Independence Day (September 16, 1810). Cinco de Mayo is celebrated more in the United States than in Mexico and many people of Mexican descent celebrate with parades, music, and dancing.

Letters of Appreciation

Center employees receive Letters of Appreciation from our external and internal clients for outstanding performance of their duties during the months of January, February, March and April 2004.

From **SouthWest Division** to:
Geoff Buckner

From **Navy Public Works Center San Diego** to:
Glenn Baskett
Devin Birch
Nel Alcantara

From **Space and Naval Warfare Systems Center** to
Gary Clare
Dan Simmons
Chris Ryser
Hal Malinski
Charles Gipson
Jorge Martinez
Mark Yarrow
William Dishon, Sr
Benton Wong
Steven Healy

Awards

The following employees received Individual Awards, Special Acts, On the Spot Awards or Performance Recognition Awards during the months of January, February, March and April 2004. At the time of awards personnel were in the codes identified. Congratulations!

Code 00K

SHOLING, ANTHONY

Code 10

WICKHAM, LYNDA
OLIVER, DELAINA

Code 150

CUAJUNCO, MYRNA P
DRISCOLL, LAWRENCE P
MOYER, SALLY R
PRATT, JO CAROL
WRIGHT, NANCY K

Code 190

GARCIA, GRACE L
SHUMATE, BRUCE A

Code 30SCI

DAVIS, SCOTT W

Code 400

ABLON, ALFONSO F
AGUIRRE, MARCELLA E
ALLISON, DOUGLAS L
BANKS, ERNEST
BARKHURST, JULIE A
CANSECO, MANUEL V
CASTILLO, SENEN A
DAVIS, MARK A
GEHRIG, STEVEN F
HERSEY, LINDA S
JENNINGS, MARIA
LEONARD, STANLEY R
LEONG, ANTONIO L
MARTINEZ, BENJAMIN D
MARTINEZ, DANILO S
MENESES, TEDDY L
ROSALES, NELDA R
SANFEDELE, JAMES V
SERRANO, HENRY L
VARGAS, WILLIAM A
WAIDER, DONALD J
WILHELM, FLOYD R
WINE, DORIS E

Code 500

ACEY, MILTON N
AGUILAR, OLFILIO R
AGUSTIN, CELESTINO N

AINUU, CHENEY A
ALWINE, GREGORY B
ARNALDO, RODRIGO B
AUSA, MARIANO C
BEAGLES, DANIEL S
BEJARANO, WILLIAM R
BERKHEIMER, TERRY F
BUFFI, RICHARD C
BULHAHN, DONALD L
BYERS, RANDALL H
BYRD, PAUL R
CAJANDIG, WILLIAM D
CAMACHO, ERNEST R
CAMPBELL, JAMES
CANARE, DANILO D
CARMICHAEL, ERNEST M
CARTER, DONALD L
CHRISTLIEB, JOHN D
CLABAUGH, PATRICK E
CONSTANTINO, CESAR D
CORDOVA, ARTURO P
COSTELLO, JOSE J
COX, BRYON L
CRISTOBAL, MEL B
CROWDER, TIM A
CRUZ, CARLOS T
CUEVAS, DEBORAH R
CUTLIP, CORBY M
DANIELS, THOMAS L
DECASTRO, ANTONIO J
DEESE, CALVIN J
DELACA, KENNETH L
DEMONG, CHARLES V JR
DIBBLE, ARTHUR F
DISTOR, SATURNER G
DUBY, MARIA C
EATON, TESLA C
EBBAT, ALLEN E
EDWARDS, ANDRE D
ELLIS, KEVIN S
ERMITANO, COLEMAN E
ESCALERA, ROLANDO C
ETTLEMAN, RUSSELL F
EVANS, LORIN JR
FEJERAN, FRANCISCO J
FLORES, CONRADO
FOGG, JULIO M
FONTILLAS, EDWARD P
FRANCIS, JAMES E
GAINES, MICHAEL J
GALVAN, HENRY I
GARCIA, VINCENT
GINTER, DAVID E
GOMEZ, MAXIMO JR
GONDEK, RANDOLPH J
GONZALES, DANIEL
GRAVELL, GARY G
GREER, RICHARD D
GWIN, EUGENE S
HATTON, WILLIAM K
HAWKINS, GERALD

HILT, JOHN M
HOBBS, EDWARD L
HUSSMAN, TODD A
JAGGERS, TERRY S
JAMES, THOMAS F
JENSEN, JAMES E
JOHNSON, JIMMY A
JOVILLAR, CESAR C
KENNEDY, EDDIE J
KONG, PAUL JEW KWOK
LARANANG, RICARDO L
LEICHTY, LACY A
LEVES, EUGENE C
LISS, TARA E
LOPEZ, GILDEGARDO P
MACHADO, CAMERINO R
MAGGAY, ERNESTO R
MARCHANT, REUBEN N
MARQUES, ANTHONY C
MARTIN, DELCAMPO H
MCGOWAN, KELLY L
MCGRAW, DONALD L
MCMAHON, THOMAS M
MCMEANS, ROBERT L
MCMINN, STEVEN M
MELAD, PEDRO M
MELDRUM, STANLEY K
MISQUEZ, ANDREW R
MOHNEY, CURT B JR
MONROE, JAMES R
MOONEY, JORY D
MORAN, ATILANO
MORRIS, WAYNE K
MUNOZ, REGINALDO V
NARCIZA, ROGELIO, M
NICOLL, JAMES A
NORTHCUTT, FRANK E
NORTHUM, STERLING E
ODVINA, PATRICIO R
OKEEFE, TIMOTHY D JR
ONEILL, ROBERT J
OTEYZA, RENATO A
PAJIMULA, ALFREDO B
PEDDICORD, BRUCE A
REES, JEFFRY J
REYES, HENRY G
REYES, ISAGANI
REYNOLDS, RONALD W
ROMANA, REYNADO R
ROQUE, JAIME S
ROSENGARTH, VINCENT J
ROUSE, WILLIAM M
RUSNAK, MICHAEL
RUST, RAY L
SANCHEZ, EMMA L
SANCHEZ, JERRY S
SANTOS, CESAR D
SARTAIN, CLAY L
SCOTT, CHARLES R
SELVA, FRANCISCO M
SHERMAN, DONALD R

Awards, Continued

SIMMONS, DAN R
SMITH, TIMOTHY J
SNOOK, STEVEN C
SNYDER, DONALD W
SORIANO, RODOLFO B
SPARROW, FRED L
STEVENS, KENNETH T
TABLIT, FRANKLIN E
TALBOT, STEPHEN E
TARANGO, JOSEPH V
TAYCO, GODOFREDO D
TEEMS, RICHARD A
TENORIO, IRENEO T
THOMAS, JOHN P
TORRES, GEORGE M
TOVAR, PAUL B
TRAN, HOANG J
TUBBS, KENNETH D
TUNISON, DAVID M
TURNAGE, GLENN F
TURRENTINE, THOMAS W
UMEL, DAVID
UNTAL, ROLANDO L
VALENCIA, EDMUNO R III
VALENTINE, JOHN W
VANDIVER, DEAN K
VANSCHAEMELHOUT, MARK A
VANRANKEN, DEREK S
VIADO, DARWIN G
WAGGONER, JAMES W
WARD, MICHAEL L
WATKINS, HUBERT F
WILKINSON, BRADLEY P
WILLIAMS, JAMES G
WILLIAMS, VINCENT R

Code 600

ACIO, ORLANDO T
ALBERT, JUDE H
AMBIL, ORLANDO M
AQUINO, WILFRED U
BAGLEY, RONALD M
BIANCHI, HENRY D
BRYAN, ROBERT H
BURNSTEIN, REX L
CACHA, RONNIE P
CANEDA, REYNALDO L
CAUSBROOK, DENNIS C
CHAK, RICHARD G
COLLINS, TIMOTHY J
CONCEPCION, VINCENT E
COOPER, JIMMY R JR
CORONA, SALVATORE, F
COUTO, TIMOTHY L
DANSLER, CHARLES I
DAVIS, MICHAEL L
DELUCAS, JACKIE M
DIANO, CARLITO V
ECHOLS, WILLIE F
ELLISON, PAUL E JR
FAHIE, ELVIN A
FRANKLIN, LEON

FUNE, JULIUS P
GAWARAN, PHILIP M
GILLIAM, JACK M SR
GOBLE, JERRY L
GONSALVES, JAMES M
GORDON, DAVID W
GREENE, JOHN E
GUMER, RICHARD E
HANES, DAVID A
HOWARD, MICHAEL J
JOHNSON, MARK E
JOHNSTON, WILLIAMS R
KISSELOVICH, KENNETH R
KRACZKOWSKI, HENRY B
MARTIR, EULOGIO R
MCCARDELL, BRYAN K
MCCLANAHAN, JOHN C
MEZZANOTTI, PAUL D
MOCKERIDGE, GREGORY A
MUGG, JAMES P
NAVALES, ELPIDIO S
NELSON, MARK W
NORTHUM, STERLING E
OKEEFE, TIMOTHY D JR
ORAVITZ, JACQUELINE L
PANGELINAN, FRANCISCO W
PHILLIPS, OLIN E
PLEASANT, JERRY W
POLLEY, RODNEY S
RILATT, STEPHEN J
RODRIGUEZ, EDUARDO F
ROSAL, ROLANDO D
SANTIAGO, EDWIN T
SANTOS, VICENTE N JR
SAUNDERS, DARREN E
SCHOENUNG, KATHERINE D
SERMONA, GAVIN B
SERRATOS, JUAN M
SHACKETT, RODNEY J
SHERFIELD, GRANT
SHERWOOD, LARRY R
SIMPSON, PETER R
SIMS, LEONARD L
SMITH, ROBERT S
SPERO, WILLIAM C
SUENNEN, FRANK A
TAYLOR, ANTHONY
TOLENTINO, RODELIO G
TURLA, ALBERTO M
WHITTED, NATHAN
WILSON, STEVEN R
WITHERINGTON, ROBERT E
WOOD, WILLIAM L
YABUT, ANTONIO D
ZAPATA, EDUARDO J

Code 700

AMBERG, RICHARD A
ASANO, JOSEPH C
BADONG, ERNESTO D
BALDWIN, LARRY F JR
BLACKWELL, RICHARD E
BROWN, DAVID E

BROWN, DOUGLAS W
BUELNA, ALEJANDRO B
CACHO, JOSELITO E
CARDENAS, RONALD E
CATALANOTTI, RICHARD G
CIRAR, ANTHONY L
DELEON, RENE R
FELDER, ARTHUR G
FERREIRA, CARL P
FLORES, MANUEL R
FLORES, MARC A
FREELAND, WILLIAMS J JR
FULLER, ROGER W
GAVIRIA, ALBERTO M
HERNANDEZ, RICHARD R
JENNER, WILLIAM C
KELLER, WILLIAM F
LEE, JAMES A
LEYVAS, CONRADO A
LICHTENFELD, GERARD
LUCKMAN, ANTHONY F
LUJAN, ARMANDO
MALACA, MIKE O
MATEO, EDGAR E
MCANDREW, WILLIAM M
MELANSON, RICHARD L
MILLER, RONALD B
NASCO, LARRY E
OGDEN, DAVID L
OLSON, JOHN L JR
PARGA, RAYMOND M
PERALTA, SAMUEL T SR
PHILLIPS, ROGER D
POMPILIO, VITO
RICHARDSON, JOE A
RIORDAN, RICHARD W
ROMANI, DOMINIC F
SANDERS, JOHN J
SHOTT, MICHAEL A
SHOWERS, DAVID J
SHURN, LERAY
THOMPSON, JAMES JR
THORNTON, GRAIG
VIRE, WILLIAM R
VOYLES, STEVEN R
WAGNER, WILLIAM P
WALDEN, ALFRED C
WION, MELVIN P

Code 900

ARLAUSKAS, JOSEPH
AUSLER, SHELLIM
BLAHA, BRIAN J
BUCKNER, GEOFFREY T
CHARLES, RAMIRO
CRECELIUS, PAUL K
ELLIS, YOLANDA E
FLORES, PRUDENCIO F
GRAULAU, CHRISTINA
GRIMM, PHILIP G
HARRISON, KATHLEEN
JACKSON, JEROME L
JEFFREY, GEORGE

Awards, Continued

LEWIS, EARNEST M
MCGRIFFIN, MICHAEL K
MILLAR, FRANK L
NELSEN, WILLIAM L
PATSKAN, JOHN
POWERLL, GEORGE W
RHOADS, SERGIO O
RIOS, RODOLFO
RUST, GLEN R
SAVELY, RONALD T
TURLEY, KEITH E
VARNER, THOMAS E
WALSH, JULIE K
WELCH, DENNIS J
WOHLGEMUTH, PAUL G

Department of The Navy Celebrates Earth Day 2004

The Department of the Navy will join the nation in celebration of the 34th annual Earth Day on April 22nd. The Department's theme for Earth Day 2004 is "Celebrating Successful Partnerships," recognizing the extensive collaboration that takes place among Navy, Marine Corps, industry, government, academic, and nonprofit organizations to enable the sea services to accomplish the primary mission of national defense while safeguarding the natural environment. "Earth Day presents an excellent opportunity to highlight the department's continued contributions to ensuring a sustainable environmental future," said Secretary of the Navy Gordon England. "Earth Day 2004 is an occasion for the Navy and Marine Corps to work with partnering organizations to re-emphasize our commitment to the environment in which we work and live, both in the U.S. and overseas." The Department of the Navy prides itself on its long-standing record of environmental stewardship. Highlights of 2003 environmental initiatives are:

- A joint venture between Norfolk Naval Shipyard (NNSY) and Atlantic Wood Industries to remove 38,000 tons of calcium hydroxide, 3,900 tons of wood debris, 1,400 tons of abrasive blast media, and 1,700 tons of contaminated soil from two adjacent National Priority List sites in the Chesapeake Bay Watershed.
- The partnerships between NNSY and the Virginia Institute of Marine Science and the Elizabeth River Project to construct a 1.33-acre wetland and plant a 1.6-acre riparian buffer to provide upland a habitat that consists of native grasses, bushes and trees that provide additional storm and water filtration control.

- The implementation of a Navy-wide "At Sea" policy that requires all fleet exercises to be reviewed for environmental compliance and for potential effect on marine mammals and other marine life.

- Marine Corps Base Camp Pendleton, Calif., one of the largest Alternative Fuel Vehicle (AFV) fleets in the nation, is widely recognized as an AFV leader. Marine Corps Recruit Depot, San Diego has mandated that AFVs be used for all transportation activities.

- The decision to operate a 270-megawatt (MW) Geothermal Power Plant at Naval Air Weapons Station (NAWS) China Lake, Calif. to generate nearly pollution-free power for 180,000 homes. Since its inception, the Navy has reduced greenhouse gas emissions by 4.5 metric tons at NAWS.

- Replacing all the gas-powered vehicles in the Executive Motor Pool at Naval Station Anacostia, Washington, D.C. with alternatively fueled vehicles.

The Navy has been recognized for its leadership in energy conservation and its environmental stewardship. Recently, President George W. Bush cited the Naval Facilities Engineering Command with a Presidential Award for Leadership in Federal Energy Management in the category of "Outstanding Performance." The award was one of five Presidential Awards presented in 2003.

Each year, Department of the Navy commands worldwide celebrate the environmental stewardship successes of sailors, Marines, ships and installations by hosting and participating in booth displays, tree plantings, volunteer cleanup projects, environmental fairs, and other Earth Day-related events. Earth Day is often celebrated in the U.S. on or around April 22, but many events take place throughout April and May. To find out if Navy Earth Day activities are planned in your area, contact the public affairs office of a Navy installation near you. Additional information about the Navy's environmental partnerships is at: www.navy.mil [<http://www.navy.mil/>]



Ready Reference Contact Information for Military Retirees

Air Force Retired Affairs (800) 531-7502

Arlington National Cemetery (703) 695-3250

Armed Forces Retirement Home (800) 332-3527
(Gulfport, Mississippi)
www.afrh.com

Armed Forces Retirement Home (800) 422-9988
(Washington, D.C.)
www.afrh.com

Army Retired Affairs (703) 325-9155
www.odcsper.army.mil

Awards Information (202) 685-1770

DEERS (800) 538-9552

Defense Finance and Accounting (800) 346-3374
Service Cleveland Active Duty
www.dfas.mil

DFAS Retired/Annuitant (800) 321-1080
(Outside US) (216) 522-5955
www.dfas.mil

Federal Long-term Health Insurance (800) 582-3337
www.opm.gov/insure/ltc/index.htm

I.D. Cards Benefits and Eligibility (866) 827-5672
P312d@persnet.navy.mil

Internal Revenue Service (800) 829-1040
www.irs.gov

Marine Corps Retired Affairs (800) 336-4649
<http://osprey.manpower.usmc.mil>

National Personnel Records Center (314) 801-0900
www.archives.gov Fax (314) 801-9195

Naval Reserve Personnel Center (800) 535-2699
www.nrpc.nola.navy.mil (866) 250-4778

Navy Lodge Reservation Service (800) 628-9466
www.navy-nex.com - click on "Lodge"
Navy Retired Activities Office (866) 827-5672
P62s2@persnet.navy.mil

Navy Uniform Shop (800) 368-4088
www.navy-nex.com

Navy Worldwide Locator (866) 827-5672
www.bupers.navy.mil/services/locator.html

Reserve Component SBP (800) 535-2699
Section (Code 416)

Servicemembers' Group (800) 419-1473
Life Insurance (SGLI)
www.insurance.va.gov

Ships Historian (202) 433-3643
Washington, D.C.

Social Security Administration (800) 772-1213
www.ssa.gov

TRICARE for Life (888) 363-5433

TRICARE Headquarters (303) 676-3526
www.tricare.osd.mil
TRICARE Information (800) 874-2273

TRICARE Senior Pharmacy Program (877) 363-6337
www.tricare.osd.mil/pharmacy

VA Burial Benefits (800) 827-1000
www.va.gov

VA National Service Life Insurance (800) 669-8477
www.va.gov

VA Regional Office (800) 827-1000
(Benefits and Assistance)
www.va.gov

Veteran's Group Life Insurance (800) 419-1473
www.insurance.va.gov
osgli.osgle@prudential.com

CONCURRENT RECEIPT PAY BECOMES REALITY

By Defense Finance and Accounting Service Public Affairs

Military retirees will begin receiving both retired pay and Department of Veterans Affairs (DVA) disability compensation as the DVA disability offset is phased out. Previously, the offset reduced the amount of the military retiree's pay by an amount equal to any disability payment received the DVA. Legislation authorizing concurrent receipt of both forms of compensation was signed by President George W. Bush on Nov. 24, 2003. The legislation will deliver billions to more than 200,000 disabled military retirees and takes effect Jan 1, 2004. Public Law 108-136 (Sections 641 and 642 of Public Law) authorized a 10-year, phased elimination of the DVA disability retirements, without regard to years of service. Those who retired as a result of a service-related disability are also eligible. These members must have at least 20 years of qualifying service. In all cases, the retiree must be rated at least 50 percent disabled by the DVA. Today, more than 200,000 military retirees meet the criteria required to receive an increase in their retired pay. This legislation expands the field of eligibility for Combat-Related Special Compensation (CRSC) to include retirees with 20 years of qualifying service, who have a combined disability rating of less than 60 percent. It expands eligibility for a tax-exempt payment to replace retired pay lost to the concurrent receipt ban is open to retirees with 20 or more years of service and disabilities tied to combat or combat-related training. Reserve retirees are included; people who retired under Temporary Early Retirement Authority are not. While this change expands the number of veterans currently receiving CRSC from about 4,800 today, eligible retirees may not receive both concurrent receipt payments and combat-related special compensation at the same time. The act requires an annual "Open Season" to be conducted to allow veterans eligible for both concurrent payment and CRSC to choose between the two options. Details on how the annual open season will be conducted will be published separately. Because the act also repeals the authorization for special Compensation for the Severely Disabled (SCSD) which provides veterans benefits for those with disabilities greater than 60 percent, about 37,000 SCSD recipients will be the first to see increases to their retired pay effective Jan. 1, 2004, for the payment dated Feb. 2, 2004. System changes are required to fully implement the legislation and will take several months to complete. The Defense Finance and Accounting Service is working closely with the

DVA to implement this legislation and issue the payments to all eligible retirees as soon as possible. When full implementation is completed, payments will include monies that are due retroactively to Jan. 1, 2004. Interested military retirees should watch for updated information on *myPay* (<https://mypay/dfas.mil>), which allows retirees to take control of their pay account information online, and the DFAS Web site (www.dfas.mil). Retirees should also visit www.dod.mil/prhome for other information about benefits, programs and information that affects them. Information on veterans' benefits is available at www.va.gov.

Strategic Planning Offsite

By Dr. Don Chick

There are significant changes occurring in the Department of Defense and the Navy. A lot of these changes will impact the Public Works Center and clients. With these facts in mind it is important to spend some time to reflect on the past and prepare for the future.

We recently completed our annual Strategic Planning Offsite in January. Attendees included the Commanding Officer, the Executive Officer, managers from all of the Business Lines, and Key Support Staff. Also in attendance were the Public Works Officers and representatives from Human Resources. Our guest speakers this year were RADM Betancourt, Commander, Navy Region Southwest and CAPT Kemp, Commanding Officer, Naval Base, San Diego.

Not surprisingly our guest speakers emphasized the need to support our warfighters. Another important message was the need to increase productivity and efficiency supporting the need to modernize the fleet. Modernizing the fleet is one of the Chief of Naval Operations (CNO) top priorities and is the primary driver for a lot of the changes that are or will be changing the Public Works Center. Some of the topics discussed included:

- The Naval Facilities Engineering Command (NAVFAC) reorganization
- PWCs merging with the Engineering Field Divisions
- Improved Productivity and Efficiency
- Standard Processes
- Communications—Clients/Employees
- Metrics and measures of success

The outcome of these discussions will be the basis for our final Strategic Plan that is currently posted in draft form on

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the intranet at <http://pwc.pwcsd.navy.mil/documentation/sp.asp>. This will be the final Public Works Center, San Diego strategic plan. The NAVFAC merger is scheduled to occur during the summer of 2005, at which time we will become a part of the Facilities Engineering Command, West. More information will be provided in the future editions of the *Centerline*.



CAPT Kemp, CO, Naval Station, San Diego

Safety Employee of the First Quarter 2004



Gildegardo Lopez, Code 585, Machinist

Gildegardo Lopez was selected as the Safety Employee of the 1st Quarter for FY04. Mr. Lopez, who works in Code 585 has been with PWC San Diego since 1984. Mr. Lopez demonstrates exceptional support in the Center's Safety program and objectives. He demonstrates active involvement and participation in stand up safety meetings. Gildegardo reports safety problems in and out of the shop and offers solutions. Mr. Lopez has a record of 15 years with no accidents. Congratulations Gildegardo Lopez.

PWC EMPLOYEE COMPLETES 40 YEARS OF SERVICE



Andrew Sandoval, Code 430, Contract Surveillance Rep

Andrew Sandoval started his federal service career in 1962 when he served four years with the United States Marine Corps at Camp Pendleton. He was honorably discharged in 1966 at which time he started work at the Naval Weapons Station in Fallbrook as an Ordnance Worker, remaining there until 1969. That year he moved to Phoenix Arizona to work as a Mail Carrier. In 1972 he transferred to the Oceanside Post Office where he served four years. In 1976 he moved to Idaho after accepting a teaching job with the Health Education and Welfare Department. In 1977 he moved back to California to work as a Pest Controller for the Marines Corps at Camp Pendleton for three years. In 1980 he transferred to PWC San Diego continuing his work as a Pest Controller. After eight years he left that position and traveled to Greece where he worked as a Supervisory Sports Specialist. In 1990 he came back to the United States and PWC San Diego where he served years as a Contract Surveillance Representative. From 1993 through 1996 he traveled abroad and found himself in Italy working as both an Asbestos Abatement Specialist and as a Pest Controller for PWD Italy. In 1996 he returned from Italy back to his home at PWC San Diego where he remains now as a Contract Surveillance Representative.

“Andy” has had a long and very interesting career and we at PWC San Diego thank him for many years of loyal service. CONGRATULATIONS ANDY!